HYPERVERGE WEBSITE PRIVACY POLICY

Last Updated: 16th November 2026

This HyperVerge Website Privacy Policy ("**Policy**") explains how HyperVerge Technologies Private Limited and its affiliates ("**HyperVerge**", "**We**", "**Our**" or "**Us**") collect, use, disclose and otherwise process Personal Data when You visit or interact with https://hyperverge.co ("**Website**"), and describes the privacy rights and choices that may be available to You under applicable law.

Identity of the controller. For the purposes of this Policy, the entity that determines the purposes and means of processing Personal Data collected through the Website (and that acts as the "controller", "data fiduciary" or "business", "personal information controller", "personal data controller" or equivalent entity, as those terms are used under applicable law) is HyperVerge Technologies Private Limited, No. 12, 2nd Floor, Urban Vault, 17th Cross, Sector 7, HSR Layout, Bengaluru, Karnataka – 560102, India, in every other case.

Accessing or using the Website does not, by itself, constitute consent to any processing activity for which applicable law requires affirmative consent. Where consent is required for a particular processing activity, We will request it separately.

SCOPE OF THIS PRIVACY POLICY

This Policy applies to Personal Data processed in connection with the Website and related interactions with HyperVerge, including enquiries, demo requests, business communications, marketing campaigns, webinars, events and downloadable content.

This Policy does not apply to Personal Data that We process on behalf of HyperVerge customers in connection with their use of HyperVerge products or services. Such processing is governed by the applicable agreements between HyperVerge and the relevant customer. In relation to that processing, HyperVerge acts as a processor, service provider or equivalent on the documented instructions of its customer, and the customer acts as the controller, data fiduciary or business. If You wish to exercise privacy rights in relation to Personal Data processed by HyperVerge on behalf of a customer, please contact that customer directly; We will assist Our customer in responding to Your request as required under the applicable agreement and applicable law. Nothing in this Policy describes, limits or governs that processing.

This Policy also does not apply to Personal Data relating to HyperVerge employees, contractors, job applicants or other workforce members, which may be governed by separate privacy notices.

WHAT IS PERSONAL DATA?

"**Personal Data**" means information relating to an identified or identifiable individual and includes any equivalent concept, such as "personal information", recognised under applicable privacy or data protection law.

Personal Data does not include information that has been anonymised or aggregated so that it can no longer reasonably be associated with an identifiable individual. Where We hold, use or disclose de-identified, anonymised or aggregated information, We will maintain and use it in that form, will not attempt to re-identify it except as required by applicable law.

PERSONAL DATA THAT WE COLLECT

We may collect Personal Data directly from You, automatically through Your use of the Website, or from other sources as described below:

Personal Data provided directly by You

Category	Examples	Purpose
Identifiers and contact information	Name, business email, phone number, company and job title	Responding to enquiries, arranging demonstrations and facilitating business communications
Professional or employment-related information	Company, designation, industry and business requirements and areas of interest	Understanding Your enquiry and evaluating a potential business engagement
Communications	Contents of enquiry forms, emails, demo requests and other correspondence	Responding to and maintaining records of Your request
Marketing and event engagement information	Information submitted when You register for a webinar or event, provide information through an event badge scan, QR-code-based registration process or similar event-registration method	Managing participation, responding to expressions of interest, facilitating related business communications and measuring marketing engagement, subject to applicable choices and consent requirements

Personal Data collected automatically

Category	Examples	Purpose
Internet or electronic network activity	IP address, browser type, operating system, device information, cookie identifiers, referral URLs, pages visited, date and time of access, Website interactions and approximate location derived from an IP address	Operating, securing, analysing and improving the Website, including Website analytics and preference management

Personal Data obtained from other sources

We may supplement information You provide to Us with publicly available or lawfully obtained business or professional information for example from professional networking platforms, company websites, public registers, conference and event organisers and business information providers such as information regarding Your organisation, professional role or industry, where permitted by applicable law and reasonably necessary to maintain Our business contact records and understand Your organisation's requirements.

We may combine Personal Data collected from different sources where permitted by applicable law and reasonably necessary for the purposes described in this Policy.

Providing Personal Data to Us is voluntary. However, if You choose not to provide the Personal Data identified as required at the point of collection, We may not be able to respond to Your enquiry, arrange a demonstration, register You for an event or make requested content available to You.

CUSTOMER TESTIMONIALS

We may publish identifiable customer testimonials, reviews or endorsements on the Website with the prior permission or authorisation of the relevant individual or organisation, as applicable. We do not reproduce identifiable testimonials or reviews from third-party platforms without appropriate permission.

You may contact Us at dpo@hyperverge.co to request that an identifiable testimonial relating to You be updated or removed.

DATA WE DO NOT COLLECT THROUGH THE WEBSITE

This section concerns only Personal Data collected from visitors through the Website. It does not describe, and should not be read as describing, the identity verification, document verification, face-matching, liveness or fraud-detection services that HyperVerge provides to its customers. Where HyperVerge processes identity documents, biometric data or other regulated data in the course of providing those services, it does so on behalf of and on the documented instructions of the relevant customer, under separate contractual terms and in accordance with applicable law, as set out in the "Scope of this Privacy Policy" section above.

We do not request, and do not require You to provide, through general Website forms any sensitive Personal Data as defined under applicable law, including information concerning race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, health, genetic or biometric information, precise geolocation, government identification numbers, financial account credentials, or criminal convictions and offences. Please do not submit such information through general Website forms.

If You voluntarily provide such information through a free-text field or other general communication channel, We will process it only as reasonably necessary to address Your communication, protect Our legal interests or comply with applicable law, and may delete or restrict the information where it is not required.

CONSENT AND WITHDRAWAL

Where We rely on Your consent to process Personal Data, We will provide clear information about the relevant Personal Data, the purpose of processing and any relevant disclosures before requesting Your consent.

Consent will be requested through a clear affirmative action, such as selecting an unticked checkbox, choosing a cookie preference or taking another action that clearly indicates Your agreement. Where affirmative consent is required, silence, inactivity, continued browsing or pre-selected options will not be treated as consent.

You may withdraw Your consent at any time through the same or a substantially similar method through which it was provided, including through the cookie-preference mechanism or the unsubscribe link in a marketing communication. You may also contact Us at dpo@hyperverge.co.

Withdrawal will apply prospectively and will not affect the lawfulness of processing undertaken before withdrawal. Following withdrawal, We will stop the relevant consent-based processing within the period required by applicable law, unless continued processing is permitted or required on another legal ground.

As a result of withdrawal, You may no longer receive marketing communications, non-essential cookies or similar technologies may be disabled, and an optional feature that depends on the relevant processing may no longer be available.

Opting out of promotional communications will not prevent Us from sending non-promotional communications, including responses to Your enquiries, communications relating to services requested by You or notices required by law.

LEGAL BASIS OF PROCESSING

Where applicable law requires a legal basis for processing Personal Data, We rely on one or more of the following, as appropriate:

a) **Consent**, where You have consented to a specific processing activity;

b) **Contractual necessity**, where processing is necessary to take steps at Your request or to perform an agreement with You;

c) **Compliance with legal obligations**, where processing is necessary to comply with applicable law or a lawful requirement; and

d) **Legitimate interests**, where recognised under applicable law, including operating and securing the Website, responding to business enquiries, maintaining business records, preventing fraud and security incidents, and analysing and improving Website usage subject to Your cookie choices where consent is required, provided those interests are not overridden by Your applicable rights and interests.

Where another lawful ground applies under the law relevant to the processing, We will process Personal Data in accordance with that law.

DISCLOSURE OF YOUR PERSONAL DATA

We may disclose Personal Data to the following categories of recipients where reasonably necessary for the purposes described in this Policy:

a) **Affiliates and group companies:** for Website operation, internal administration, responding to enquiries, managing business relationships and related internal business operations;

b) **Website hosting, cloud infrastructure and security providers:** for hosting, storage, network operation, monitoring, fraud prevention and protection of the Website;

c) **Customer relationship management and business communication providers:** for recording and managing enquiries, communications and business relationships;

d) **Analytics and cookie-management providers:** for measuring Website usage, understanding Website interactions and maintaining user preferences;

e) **Marketing, event and communication service providers:** for managing communications, events, campaigns, registrations and downloadable content;

f) **Joint marketing and event partners:** where You register for a jointly hosted webinar or event, download co-branded content or participate in another jointly offered activity. Relevant registration, contact and participation information may be shared with the partner identified in connection with the activity where You have directed Us to do so at the point of registration, for the purposes disclosed to You and subject to applicable law;

g) **Professional advisers:** including legal advisers, auditors, insurers, consultants and compliance advisers;

h) **Government authorities, regulators, courts and law-enforcement agencies:** where disclosure is required or permitted by applicable law; and

i) **Corporate transaction participants:** if HyperVerge is considering or undertaking a merger, acquisition, restructuring, sale of all or part of its business or assets, or a similar corporate transaction, We may disclose limited Personal Data to prospective or actual counterparties and their professional advisers where reasonably necessary to evaluate, negotiate or complete the transaction. Such disclosures will be subject to applicable law and appropriate confidentiality and security safeguards. If the transaction is completed, relevant Personal Data may be transferred to the acquiring or successor entity where necessary in connection with the transaction.

We require service providers that process Personal Data on Our behalf to protect it, process it only for authorised purposes and comply with applicable contractual and legal obligations. We do not disclose Personal Data collected through the Website to any third party for that third party's own independent marketing purposes without Your consent, where consent is required by applicable law.

INTERNATIONAL DATA TRANSFERS

Personal Data may be transferred to, stored in, processed in or accessed from jurisdictions outside the country in which You are located, including jurisdictions where HyperVerge, Our affiliates or Our service providers operate.

Where such processing involves an international transfer of Personal Data, We will implement the safeguards required under applicable data protection law.

ADVERTISING AND PRIVACY CHOICES

We may use cookies and similar technologies provided by advertising, marketing, analytics and other third-party service providers in connection with the Website. Where applicable law provides You with rights in relation to the use or disclosure of Personal Data for advertising or similar purposes, including the right to opt out of certain activities, You may exercise those rights through the cookie controls made available on the Website, where applicable, or by contacting Us at dpo@hyperverge.co.

We do not sell Personal Data, share Personal Data for cross-context behavioural advertising or process Personal Data for targeted advertising, as those terms are defined under applicable US state privacy laws, and have not done so in the preceding twelve (12) months.

Additional information regarding cookie and privacy choices is provided in the "Cookies" section below. You may contact Us at dpo@hyperverge.co if You have questions about these practices or Your applicable privacy rights.

COOKIES

We use cookies and similar technologies for Website operation, security, preference management, analytics and, where applicable, advertising. Strictly necessary cookies and similar technologies may operate without consent where permitted by law. Where required, We will obtain Your consent before placing or accessing non-essential cookies or similar technologies.

You may manage non-essential cookies through the cookie-preference mechanism available on the Website and may change Your selections at any time. Your preferences may be specific to the browser or device through which they are submitted. Clearing cookies, resetting Your browser or using a different browser or device may require You to submit Your preferences again.

Where applicable law requires Us to recognise or process a legally valid universal opt-out preference signal, We will process such signal, and apply the resulting privacy preference, in accordance with the scope and requirements of applicable law.

Further information regarding the cookies and similar technologies used on the Website is available through Our cookie banner, cookie-preference tool.

SOCIAL MEDIA AND THIRD-PARTY FEATURES

Our Website may contain links to social media platforms and may include third-party plug-ins, widgets, videos or other embedded content.

When You interact with such a feature, or where the feature is loaded when You visit a page, the relevant third party may receive information such as Your IP address, browser and device information, the page You visited and information about Your interaction with the feature. The third party may also place or access cookies or similar technologies on Your device, subject to applicable law and Your cookie choices.

Your use of a third-party platform or feature is governed by that third party's applicable terms and privacy notice. HyperVerge does not control how such third parties process Personal Data collected through their own platforms or technologies. We encourage You to review the relevant third-party privacy notice before interacting with such features or leaving Our Website.

YOUR PRIVACY RIGHTS

Depending on the privacy or data protection laws applicable in Your jurisdiction, You may have some or all of the rights described below. These rights may be subject to applicable conditions, limitations and exceptions.

If You wish to exercise an applicable right, You may contact Us at dpo@hyperverge.co with the subject line "Privacy Rights Request". Please provide sufficient information to allow Us to understand and process Your request.

a) **Right to Information and Access:** You may request information regarding whether and how We process Your Personal Data and obtain access to Personal Data We maintain about You.

b) **Right to Rectification:** You may request the correction of inaccurate or incomplete Personal Data.

c) **Right to Erasure:** You may request deletion of Personal Data, subject to applicable legal exceptions.

d) **Right to Withdraw Consent:** Where processing is based on Your consent, You may withdraw that consent as described in the "Consent and Withdrawal" section above.

e) **Right to Object or Restrict Processing:** Where available under applicable law, You may object to or request restriction of certain processing activities.

f) **Right to Data Portability:** You may request a copy of certain Personal Data in a portable and, where technically feasible, readily usable format.

g) **Rights Relating to Automated Decision-Making:** You may have rights relating to certain automated decisions or profiling. We do not use Personal Data collected through the Website to make decisions that produce legal or similarly significant effects concerning You. We do not carry out profiling through the Website for the purpose of making such decisions.

h) **Right to Lodge a Complaint:** Where available under applicable law, You may raise a concern or lodge a complaint regarding Our processing of Your Personal Data with the competent data protection, privacy or other regulatory authority in Your jurisdiction. Additional information regarding jurisdiction-specific rights and authorities is provided in the "Jurisdiction-Specific Provisions" section below.

i) **Right to Grievance Redressal:** You may raise a grievance regarding Our processing of Your Personal Data using the mechanism described in the "Contact Us" section below. We will respond within the period required by applicable law.

j) **Right to Remedies or Compensation:** Where available under applicable law, You may have the right to seek compensation, damages or other remedies for unlawful processing of Your Personal Data or infringement of Your applicable privacy rights.

We may request information reasonably necessary to verify Your identity and protect Personal Data against unauthorised access, correction or deletion. Information collected for verification will be used only for that purpose and retained only for as long as reasonably necessary to process and document the request, unless a longer period is required by law.

We will respond to requests within the timeframe required by applicable law. Where an extension applies, We will inform You of the extension and the reasons for it within the initial period. We do not charge a fee for

responding to a request, except where applicable law permits a fee for a manifestly unfounded, excessive or repetitive request.

DATA RETENTION

We retain Personal Data only for as long as reasonably necessary to fulfil the purposes for which it was collected or otherwise processed, including responding to requests, maintaining appropriate business and compliance records, protecting the security of Our Website, resolving disputes, enforcing agreements and complying with applicable law.

The applicable retention period depends on the nature of the Personal Data, the purpose for which it was collected and the relevant legal and operational requirements. In determining the appropriate retention period, We consider:

a) the amount, nature and sensitivity of the Personal Data;
b) the purposes for which it was collected or processed;
c) the duration of Our relationship or interaction with You;
d) applicable legal, contractual, accounting and regulatory requirements;
e) the need to establish, exercise or defend legal claims, resolve disputes or enforce agreements; and
f) the risk of harm arising from unauthorised use or disclosure.

Our general retention approach includes:

Category	Retention Approach
Demo, contact and business enquiries	Retained for as long as the enquiry, prospective business relationship or related business interaction remains relevant, and thereafter only for so long as reasonably necessary to maintain appropriate business, legal and compliance records.
Marketing contact and preference information	Retained for as long as reasonably necessary for Our marketing activities or until You opt out, withdraw Your consent where applicable, or the information is otherwise no longer required. Following an opt-out, We may retain limited information in a suppression record for as long as necessary to ensure that Your marketing preference is honoured.
Website analytics information	Retained only for so long as reasonably necessary to understand Website usage and performance and to operate and improve the Website. In determining the appropriate retention period, We consider the nature of the information, whether it remains associated with an identifiable visitor or device, the purposes for which it is processed, the period reasonably necessary for Website analytics and trend analysis, and applicable legal and compliance requirements.
Security, server and error logs	Such logs may be generated or retained by Us or Our hosting and other service providers for security, troubleshooting, fraud prevention, compliance and related purposes. The applicable retention period depends on the relevant service, system configuration and applicable legal requirements.
Cookie and privacy preferences	Browser-based consent and privacy preferences are generally retained for up to 12 months, or until the preference is changed, withdrawn, replaced or expires, as applicable. Related server-side consent records may

	be pseudonymised and retained for so long as reasonably necessary for compliance and audit purposes.
Privacy requests, consent records and related audit trails	Retained for so long as reasonably necessary to process and document the request, demonstrate compliance with applicable data protection requirements, maintain an appropriate audit trail, prevent misuse or fraud, and establish, exercise or defend legal claims.

At the end of the applicable retention period, We will securely delete or anonymise the Personal Data, unless continued retention is required or permitted by law.

INFORMATION SECURITY

We maintain reasonable and appropriate administrative, technical and organisational safeguards designed to protect Personal Data against unauthorised access, acquisition, destruction, loss, alteration or disclosure. The safeguards applied take into account the nature and volume of the Personal Data processed, the purposes of processing and the risks presented by the processing.

However, no method of transmission over the internet or method of electronic storage is completely secure, and We cannot guarantee absolute security. If We become aware of a breach of security affecting Your Personal Data, We will notify You and the relevant supervisory, regulatory or governmental authorities where and to the extent required by applicable law and within the timeframes prescribed by that law.

Further information regarding HyperVerge's information security and management system certifications is available at https://hyperverge.trust.site/.

CHILDREN'S PRIVACY

The Website is intended for business and professional users and is not directed to children. We do not knowingly collect Personal Data through the Website from individuals who are considered children under applicable law. If We become aware that We have collected such Personal Data, We will take appropriate steps to delete or otherwise address it in accordance with applicable law.

We do not undertake tracking or behavioural monitoring of children, and do not direct advertising at children, through the Website. A parent or legal guardian who believes that a child has provided Personal Data through the Website may contact Us at dpo@hyperverge.co.

JURISDICTION-SPECIFIC PROVISIONS

The provisions below supplement the general provisions of this Policy and apply where the privacy or data protection laws of the relevant jurisdiction apply to Our processing of Your Personal Data. If a jurisdiction-specific provision below conflicts with a general provision of this Policy, the jurisdiction-specific provision will apply to the extent required by applicable law.

Jurisdiction	Applicable Privacy Framework	Relevant Authority
India	Information Technology Act, 2000 and the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, until superseded; Digital Personal Data Protection	Data Protection Board of India

	Act, 2023 and Digital Personal Data Protection Rules, 2025, in each case to the extent applicable and in force from time to time	
United States	Applicable federal and state privacy laws, including applicable comprehensive state privacy laws	Federal Trade Commission, relevant state Attorney General, privacy regulator or other competent authority, as applicable
Vietnam	Law on Personal Data Protection No. 91/2025/QH15 and Decree No. 356/2025/NĐ-CP implementing the Law on Personal Data Protection.	Ministry of Public Security, including the specialised personal data protection authority under the Ministry of Public Security, as applicable.
Philippines	Republic Act No. 10173 (Data Privacy Act of 2012) and its Implementing Rules and Regulations	National Privacy Commission
Indonesia	Law of the Republic of Indonesia No. 27 of 2022 on Personal Data Protection (PDP Law) and applicable implementing regulations issued from time to time	The authority designated under the PDP Law and applicable implementing regulations.
Nigeria	Nigeria Data Protection Act, 2023 and the Nigeria Data Protection Act - General Application and Implementation Directive, 2025 (GAID)	Nigeria Data Protection Commission

India:

Where Indian data protection law applies to Our processing of Your Personal Data, You may have additional rights as a Data Principal, subject to applicable conditions and exceptions, including the right to:

a) obtain information regarding Personal Data being processed by Us and the processing activities undertaken in relation to that Personal Data;
b) request correction, completion or updating of inaccurate or incomplete Personal Data;
c) request erasure of Personal Data where applicable;
d) withdraw consent where processing is based on consent;
e) raise a grievance regarding Our processing of Your Personal Data; and
f) nominate another individual to exercise Your applicable rights in the event of Your death or incapacity, in accordance with applicable law.

You may exercise these rights or raise a grievance by contacting Us at dpo@hyperverge.co. Where required under applicable law, You should first use Our grievance-redressal mechanism before approaching the competent authority.

If You are not satisfied with the resolution of Your grievance, You may lodge a complaint with the Data Protection Board of India in accordance with applicable law.

Where required under applicable Indian law, information relating to consent and the exercise of applicable rights will be made available in English or an applicable language specified in the Eighth Schedule to the Constitution of India.

United States:

Where applicable under US state privacy laws, You may have additional rights, including the right to:

a) opt out of the sale or sharing of Personal Data or its processing for targeted advertising;
b) use an authorised agent to submit a privacy request on Your behalf;
c) appeal a decision not to act on a privacy request;
d) not be unlawfully discriminated against for exercising an applicable privacy right; and
e) limit the use and disclosure of sensitive personal information, where applicable.

As described in the "Data We Do Not Collect Through the Website" section above, We do not collect sensitive personal information through the Website for any purpose that would give rise to this right.

The categories of Personal Data We have collected in the preceding twelve (12) months, the categories of sources of that Personal Data, the business and commercial purposes for collecting it, and the categories of third parties to whom it is disclosed are described in the "Personal Data That We Collect" and "Disclosure of Your Personal Data" sections of this Policy.

We will not deny You goods or services, charge You a different price or rate, or provide You a different level or quality of goods or services because You have exercised an applicable privacy right.

Applicable opt-out choices may be exercised through the cookie-preference mechanism available on the Website or by contacting Us at dpo@hyperverge.co. Where You use an authorised agent, We may request evidence of the agent's authority and may require You to verify Your identity directly with Us.

Where an appeal right is available, You may appeal a refusal to act on a privacy request by contacting dpo@hyperverge.co with the subject line "Privacy Request Appeal". The appeal should identify the original request and provide any additional relevant information. We will respond to an appeal within the period required by applicable law and, if the appeal is denied, will provide You with a method by which You may contact the relevant competent authority designated under law if applicable.

California "Shine the Light"

Where applicable, California residents may request information regarding certain categories of Personal Data disclosed to third parties for their own direct marketing purposes during the preceding calendar year.

To submit such a request, please contact Us at dpo@hyperverge.co with the subject line "California's Shine the Light request".

NOTICE AT THE POINT OF COLLECTION

Where We collect Personal Data through a Website form or another collection interface, We will provide a short-form notice at or before the point of collection explaining the categories of Personal Data collected, the relevant purposes, the applicable lawful basis where required by applicable law and how to access this Policy.

Where applicable law requires separate consent for marketing, cookies, targeted advertising or another processing activity, such consent will be obtained separately and will not be inferred solely from submission of a Website form or acknowledgement of this Policy.

Where Personal Data will be shared with an identified joint event, webinar or content partner, the relevant sharing and purposes will be disclosed at or before the point of collection, as required by applicable law.

CHANGES TO PRIVACY POLICY

We may update this Policy from time to time by publishing the revised version on the Website and updating the "Last Updated" date. Prior versions of this Policy are available on request by contacting Us at dpo@hyperverge.co.

Where a material change affects Personal Data previously collected, We will provide additional notice and, where required by applicable law, obtain consent or provide an appropriate opportunity to exercise an applicable choice before applying the materially changed practice prospectively.

We encourage You to review this Policy periodically.

CONTACT US

If You have questions or concerns regarding this Policy or wish to exercise an applicable privacy right, please contact Us at dpo@hyperverge.co.

You may also contact Our Data Protection Officer at:

Attention: Data Protection Officer
HyperVerge Technologies Private Limited
No. 12, 2nd Floor, Urban Vault, 17th Cross, Sector 7
HSR Layout, Bengaluru, Karnataka – 560102
Email: dpo@hyperverge.co.

Language and accessibility. This Policy is published in English. Where required by applicable law, We will make this Policy or relevant information relating to the processing of Your Personal Data available in another language. If You require this Policy in an alternative accessible format, please contact Us at dpo@hyperverge.co.

We will acknowledge and respond to privacy requests, appeals, questions and grievances within the timeframe required by applicable law. Where applicable law permits an extension, We will inform You of the extension and the reason for it within the required period.